Own Your Health

TAKE CHARGE WITH AMBETTER.

ambetter.™ FROM buckeye health plan™

Discover better healthcare.

At Ambetter from Buckeye Health Plan, we provide quality healthcare solutions that help residents of Ohio live better. With a variety of affordable coverage options, we make it easier to stay healthy. ***And to stay in charge.***

Discover Ambetter.

You deserve to get the most out of your Marketplace healthcare plan, so Ambetter plans fit your health needs and your budget. But our focus doesn't stop there. Our commitment to your well-being extends far beyond the doctor's office and into your everyday life. We're active in your local community – and dedicated to helping you live well.

Nothing is more important than your health, so our plans also offer a wide variety of valuable programs, educational tools and support.

Health Insurance **Marketplace**

ambetter.™ FROM buckeye health plan

offers:

Comprehensive Medical Care

Complete medical care that covers all of your Essential Health Benefits.

24/7 Nurse Advice Line

Call and talk to a medical professional about your immediate health needs – at any time.

My Health Pays™ Rewards Program

Stay involved in your preventive care and earn dollar rewards on your My Health Pays™ card!

Prescription Coverage

Get coverage for your medical prescriptions.

Integrated Care Management

Get well and stay well with preventive care and whole health services.

Optional Vision Coverage*

Coverage for services such as eye exams and prescription eyewear.
*For some plans

Take charge of your health. Learn how:

Visit Ambetter.BuckeyeHealthPlan.com

Call 1-844-205-2227

Text **OHIO** to 36453*

(TTY/TDD 1-877-941-9236)

We care about your rights, your responsibilities, and most importantly your privacy.

We will do all we can to protect your health records. We share your protected health information as allowed by law to coordinate and pay for your care. We inform you of your Rights and Responsibilities and Privacy Practices. You have the right to ask Ambetter from Buckeye Health Plan to give your records only to certain people, as well as ask us to stop sharing your records within the requirements of the law. You have the right to view and get a copy of all records we keep about you in order to make decisions about your health. These records include enrollment, payment, claims processing, and medical management records. Ambetter from Buckeye Health Plan secures your oral, written, and electronic Protected Health Information through comprehensive security policies and procedures that every employee at Ambetter from Buckeye Health Plan follows. Ambetter from Buckeye Health Plan employs business practices ensuring physical and technical safeguards are in place, including a state-of-the-art computer security process ensuring our members' information is protected. You can obtain more information about our privacy practices and your rights and responsibilities by visiting our website at Ambetter.BuckeyeHealthPlan.com or by requesting an Evidence of Coverage. Ambetter from Buckeye Health Plan healthcare plans meet Minimum Creditable Coverage standards and will satisfy the individual mandate that you have health insurance. This brochure provides a brief summary of potential covered benefits for Ambetter from Buckeye Health Plan healthcare plans. Covered services will be reimbursed provided the member is eligible with Ambetter from Buckeye Health Plan on the service date. There are some services that are not covered by Ambetter from Buckeye Health Plan. These services may be deemed not medically necessary, may be considered experimental or investigational, or be defined as exclusions to the Evidence of Coverage. For information regarding non-covered services, refer to the Excluded Benefits section of the Evidence of Coverage (section is titled "General non-covered services and exclusions"). Your Evidence of Coverage is located online with your member login (Ambetter.BuckeyeHealthPlan.com), or you can call Member Services at 1-844-205-2227 (TTY/TDD 1-877-941-9236).Members choose a primary care provider to manage their care and arrange for services within the Ambetter from Buckeye Health Plan network. Members can use our Find a Provider online search tool on our website, Ambetter.BuckeyeHealthPlan.com or call Member Services at 1-844-205-2227 (TTY/TDD 1-877-941-9236). Your primary care provider may refer you to a network provider or hospital they have an affiliation with or arrange care with a provider that will meet your healthcare needs. In some cases, your primary care provider may work with Ambetter from Buckeye Health Plan to address your healthcare needs.Certain services may require notification or prior authorization from Ambetter from Buckeye Health Plan before receiving care. Additionally, inpatient services receive concurrent review to monitor progress and medical necessity of the inpatient care. Members can access detailed information regarding notification and prior authorization requirements in the Evidence of Coverage. This is found online with your member login (Ambetter.BuckeyeHealthPlan.com), or you can call Member Services at 1-844-205-2227 (TTY/TDD 1-877-941-9236).

Ambetter from Buckeye Health Plan is a Qualified Health Plan Issuer in the Ohio Health Insurance Marketplace. Ambetter from Buckeye Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ambetter from Buckeye Health Plan's policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, write us (4349 Easton Way, Suite 400, Columbus, OH 43219) or call us at 1-877-687-1189 (TTY/TDD 1-877-941-9236).

This is a solicitation for insurance and the phone numbers listed may connect you with a licensed Ambetter agent. AMBETTER™ is a trademark exclusively owned by Centene Corporation, the parent company of Buckeye Health Plan.

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Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Ambetter de Buckeye Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-877-687-1189 (TTY/TDD 1-877-941-9236).

如果您，或是您正在協助的對象，有關於 Ambetter from Buckeye Health Plan 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-877-687-1189 (TTY/TDD 1-877-941-9236)。

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